

ENTERGY PERFORMANCE DATA TABLE

This data table reports indicators Entergy considers to be material to the company and its stakeholders, and to measure its sustainability.

The data is from Entergy's two primary business units: Utilities and EWC. It is based on 100% operational control in all cases except for air emissions which are reported on an equity basis. Additional data and information can be found in our online GRI matrix.

AS-REPORTED FINANCIAL HIGHLIGHTS	2011	2012	2013	2014	2015
Operating revenues (\$ millions)	11,229	10,302	11,391	12,500	11,500
Net income attributable to Entergy Corp. (\$ millions)	1,367	868	731	960	730
Earnings per diluted share (dollars)	7.55	4.76	3.99	5.22	3.99
Total shareholder return (%)	8.30	-8.40	4.40	4.48	1.4
Utility retail customers – year-end (thousands)	2,757	2,778	2,800	2,800	2,800
GOVERNANCE & ETHICS					
Number of Board Directors	11	11	11	12	13
Number of independent Board Directors	10	10	10	11	12
Women/minority independent Board Directors (number; %)	3; 30%	3; 30%	3; 30%	4; 36%	4; 31%
EMPLOYEES					
Number of employees	14,682	14,625	13,808	13,393	13,579
Women in workforce (% of employees)	20.25	19.98	18.88	19.35	20
Women in management (% of management, based on EEO-1 classification)	12.13	12.28	12.56	12.12	13.02
Minorities in workforce (% of employees)	18.55	19.03	18.35	17.97	18.79
Minorities in management (% of management, based on EEO-1 classification)	12.58	12.90	12.53	12.14	12.48
Bargaining unit representation (% of employees)	35.88	35.72	37.00	36.3	36.51
Voluntary turnover (% excluding retirements)	2.04	2.21	2.71	2.91	2.4
HEALTH AND SAFETY					
Employee work-related fatalities	2	1	0	0	0
Contractor work-related fatalities	0	0	4	0	0
Recordable accident index	0.57	0.76	0.53	0.88	0.78
Employee lost work day incident rate	0.27	0.31	0.27	0.53	0.41
Employee lost-time injury frequency (n/million work hours)	0.65	0.79	0.61	0.99	0.98
Contractor lost-time injury frequency (n/million work hours)	1.02	0.42	1.66	0.64	0.94
Preventive care – mammogram (% women age 40-64)	46.80	48.70	50.20	47.8	48.2
Preventive care – cholesterol (% age 20-64)	13.70	33.80	35.00	34.89	33.4
Preventive care – colorectal cancer screening (% age 50-64)	9.90	10.20	11.10	9.8	9.9
ENVIRONMENT - Click (here) for these and other environmental metrics sorted by media category.					
Fines and penalties (\$, shown in year paid)	2,750	1,567,350*	13,326	750	12,723
NPDES permit exceedences	19	16	47	20	29
Internal compliance self-assessments and audits	665	674	663	635	464
Direct greenhouse gas emissions – all sources and all gases (million metric tons CO2e)	34.8	34.8	34.2	34.2	31.8
Indirect greenhouse gas emissions – line losses and company usage (million metric tons CO2e)	0.80	0.80	0.90	0.31	0.32
GHG emissions from purchased power – controllable (million metric tons CO2e)	7.6	6.9	8.1	5.0	5.1
GHG emissions from purchased power – all gases/all classes of purchased power, controllable and uncontrollable (million metric tons CO2e)**	15.1	14.6	16.9	18.8	17.6
CO2 emissions from power generation (million tons)	37.4	38.0	37.3	36.9	34.6
CO2 emissions rate for power generation (lbs/kWh)	0.60	0.59	0.58	0.56	0.54
NOx emissions from power generation (thousand tons)	47.1	42.9	37.9	37.5	40.3
NOx emissions rate from power generation (lbs/MWh)	0.75	0.67	0.59	0.57	0.63
SO2 emissions from power generation (thousand tons)	48.5	49.6	47.4	47.6	29.4
SO2 emissions rate from power generation (lbs/MWh)	0.77	0.77	0.70	0.73	0.46
Hg emissions from power generation (tons)	0.44	0.43	0.43	0.42	0.26
Hg emissions rate from power generation (lbs/100 GWh)	0.71	0.67	0.67	0.64	0.40
Water net – used in cooling (millions of cubic meters)	14,206	14,600	14,008	12,885	12,086
Hazardous waste generation – manifested (tons)	27.8	49.3	53.9	54.8	26.2
Recycled waste – coal ash (%)	50.0	58.0	53.7	59.2	98.6
COMMUNITY SPENDING					
Community investments (\$ millions)	16.50	16.30	15.20	16.4	15
Community investments (% of EBIT)	1.10	1.80	1.59	1.1	1.4
Low-income programs (\$ millions)	9.70	10.90	10.00	12	10.5
Employee and retiree volunteerism (hours)	49,249	85,270	100,477	65,000	95,000
Spending on diverse business enterprises (%)	29.11	27.30	26.91	26.21	18
Charitable grants – community improvement (%)	22	28	25	31	17
Charitable grants – health and social services (%)	26	25	34	28	29
Charitable grants – arts & culture (%)	6	7	6	8	6
Charitable grants – other (%)	1	4	0	0	3
Charitable grants – environment (%)	10	8	7	2	9
Charitable grants – education/literacy (%)	30	27	28	31	36

*Includes settlement regarding 2010 Indian Point transformer failure, agreed to in 2012 and explained in detail in our 2011 Sustainability Report, page 42.

**Calculation includes using the average SERC Mississippi Valley (SRMV) emission rate available from eGRID for uncontrollable/MISO coordinated purchases.